

Terms and Conditions

Sharandys Birds of Prey reserves the right to vary the content and format of any event, experience, course or workshop, without notice, if necessary due to animal welfare or health.

Sharandys Birds of Prey reserves the right to postpone an experience with reasonable cause (e.g. dangerous/unsuitable weather conditions). In the event of a reschedule you will be offered an alternative date.

Sharandys Birds of Prey will give as much notice as possible; however this cannot always be guaranteed. Sharandys Birds of Prey cannot cover travel, accommodation or any other associated costs if the scheduled date is cancelled/re-arranged.

Sharandys Birds of Prey will not be responsible for any injury, or loss caused through any injury suffered on an experience day resulting from failure to follow safety instructions, requests, or failure to properly use the safety equipment (falconry glove) as instructed.

- **Cancellation Policy:**
 - If you do not show up for your experience, we will not be able to offer another date.
 - Once the Experience has been purchased, we are not able to issue and refund.
 - If you cannot make your experience, you can give it to someone else, but please make us aware of the details prior to their visit.
 - These changes only apply to your original booking. Once your booking has been changed once, no further changes can be made.
- Sharandys Birds of Prey reserves the right to amend these terms and conditions without prior notice.
- In the event of you having to cancel your experience on the day it is booked in, Sharandys Birds of Prey has the right to add an additional charge if deemed appropriate.
- Please do not bring and pet into the Centre, if you need to bring a dog with you then please discuss this with Sharon.